

Enjoy your stay at Birchover B&B, Dartmouth

To mitigate the Covid-19 risks that we have identified we ask guests to adhere to the following house rules:

- Wear a face mask upon arrival and whenever in communal areas (foyer, stairway etc))
- Sanitise hands using gel dispenser located inside the front door lobby whenever entering the property.
- Maintain a social distance of 2 meters (*subject to Government guidelines*).
- Wash hands regularly.
- Provide breakfast requirements by 18:00 the previous evening.
- Sanitise hands before entering or leaving the breakfast room.
- Breakfast in your allocated space.
- Turn off radiators and open windows before departing each day.
- Vacate room on day of departure by 10:00.

Every day we will:

- Disinfect* communal areas to prevent contamination: chairs, tables, surfaces, salt and pepper grinders, sugar shakers, radio, doors, light switches, flooring, banisters etc.
- Replenish complimentary trays, empty bins, provide clean towels if placed in shower area and vacuum.

We will not make beds or fully service your rooms during your stay.

After guests' departure and before arrival of new guests:

Bedrooms will be aired and unoccupied for a minimum of 72 hours (*subject to Government guidelines*). Linen and towels will be washed in-house according to guidelines.

All guest rooms to be cleaned and disinfected*: surfaces, door & window handles, knobs, radiators, mirrors, television controller, light switches, dressing table, chairs/stools, complementary table, clock radio and lights, headboard, shower area & room, sink & toilet.

* *Using anti-viral and anti-bacterial products and steam-cleaning equipment as appropriate.*

